



Collaborative Care Team

Why Collaborative Care Team?

Enhancing collaboration among healthcare providers, patients, their families, and caregivers has demonstrated a positive impact on care quality, safety and health outcomes. A Collaborative Care Team facilitates the progression of wellness in a coordinated and holistic fashion. Team members support each other to optimize the child and family experience.

What is a Collaborative Care Team?

A Collaborative Care Team is the entire team working together to deliver high quality, proactive, integrated care to meet

evolving child and family care needs to achieve the best possible individual health outcomes.

Who

Healthcare Professionals:

Nurse, Lactation Consultant, Occupational Therapist, Physician, Psychologist, Registered Dietitian, Social Worker, Speech Language Pathologist

Partner organizations:

Ambulatory Clinics, Acute Care, Child and Family Services, Community Programs, Schools

CONT. →

CHILD & FAMILY EXPERIENCE	PROVIDER EXPERIENCE	OPERATIONAL LEADERSHIP
I feel confident knowing I am receiving care from a team that works together with me.	I feel valued and able to contribute my full knowledge, skills and abilities to meet the child and family's needs.	I know my team is able to effectively and efficiently respond to the child and family's needs.



When

Collaborative Care Teams exist in care environments at all times, and they evolve in response to child and family care needs.

Where

Collaborative Care Teams occur and incorporate practices and values in all places with all stakeholders across the care continuum.

How

In collaboration with the child and family, the Collaborative Care Team meets the population’s needs through team members who are engaged to the highest and full scope of practice and/or job description, integrated Collaborative Care processes, structured interprofessional communication, and quality commitment.

By engaging in respectful, safety-focused, child and family centered dialogue, the Collaborative Care Team uses the expertise and perspective of each team member to collaboratively identify child and family goals and recommendations for care.

Collaborative Care Team members:

- involve the child and family as integral members of their care team
- understand and describe their roles
- recognize, value and respect the diversity of other roles
- trust and access others’ skills and knowledge appropriately through consultation
- integrate roles seamlessly to meet the child and family’s needs
- make shared care decisions with the child and family
- resolve conflict effectively

ADDITIONAL TIPS –

- identify and celebrate team successes
- optimize high-performing teams (see Canadian Interprofessional Health Collaborative [CIHC] National Interprofessional Competency framework document—also found in the Team Charter Primer)
- develop a Team Charter (see the Team Charter Primer)

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